



CUSTOMER SUCCESS STORY: BUSY INFOTECH

Busy Infotech is a leading provider of accounting and business management software, serving businesses for over 25 years.



The Business Challenges

Busy Infotech faced several IT infrastructure challenges, including:

Inconsistent Cloud Infrastructure:
Their previous infrastructure setup lacked reliability and scalability.

Resource Constraints:
They needed to reduce in-house DevOps and database management overhead.

Manual Deployment Processes:
Deployment across different environments was manual and prone to human error.

Proactive Monitoring Needs:
They required real-time alerts for high-load scenarios, especially during events like GST filings.

Solution

Sygitech provided end-to-end cloud infrastructure management services, ensuring system stability and scalability through:

Cloud Architecture Design:
A scalable, adaptive, and cost-effective cloud design was implemented.

Resource Constraints:
They needed to reduce in-house DevOps and database management overhead.

Manual Deployment Processes:
Deployment across different environments was manual and prone to human error.

Proactive Monitoring Needs:
They required real-time alerts for high-load scenarios, especially during events like GST filings.

BUSINESS IMPACT



Enhanced Productivity:

Automated deployments cut manual tasks, allowing even non-tech staff to manage deployments.



Reliable Infrastructure:

A highly stable cloud infrastructure improved operational efficiency.



Proactive Issue Resolution:

Early alerts helped mitigate high-load issues before they impacted users.



Cost Optimization:

Scalable cloud solutions reduced operational costs significantly.





Sygitech has become an integral part of our team. Their technical expertise, responsiveness, and commitment to providing scalable and cost-effective solutions have transformed our IT infrastructure management.

- Shashikant Singh,
Senior Director of Engineering,
Busy Infotech



THANK YOU

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